



******* IMPORTANT INFORMATION!!! PLEASE READ CAREFULLY *******

NO REFUNDS FOR DELAYS OR CANCELLATIONS DUE TO WEATHER. TRIP ITINERARIES SUBJECT TO CHANGE. IF A TRAVELER CANCELS A VACATION UP TO 50 DAYS PRIOR TO THE DEPARTURE DATE, THE DEPOSIT WILL BE REFUNDED IN FULL, LESS AN OFFICE ADMINISTRATION FEE OF \$100 AND ANY PORTION OF THE VACATION REQUIRING NON-REFUNDABLE PURCHASES TO BE MADE IN ADVANCE SUCH AS AIRLINE TICKETS, CRUISE PACKAGES, ATTRACTION ADMISSIONS, HOTEL ACCOMMODATIONS, ETC. IF A TRAVELER CANCELS A VACATION BETWEEN 50 DAYS AND 31 DAYS PRIOR TO A TRIPS' DEPARTURE, 50% OF THE COST OF THE VACATION WILL BE ASSESSED LESS AN OFFICE ADMINISTRATION FEE OF \$100 AND ANY PORTION OF THE VACATION REQUIRING NON-REFUNDABLE PURCHASES TO BE MADE IN ADVANCE SUCH AS AIRLINE TICKETS, CRUISE PACKAGES, ATTRACTION ADMISSIONS, HOTEL ACCOMMODATIONS, ETC. THE GUIDED TOUR, INC. WILL MAKE NO REFUNDS FOR TRAVELERS WHO ARE LATE ON THE DATE OF DEPARTURE, DO NOT "SHOW UP," REFUSE TO BOARD A FLIGHT OR CANCEL A VACATION WITHIN 30 DAYS OF THE DEPARTURE DATE. ALL CANCELLATIONS MUST BE IN WRITING, PREFERABLY BY EMAIL OR FAX, FOLLOWED BY A PHONE CALL TO CONFIRM WE HAVE RECEIVED THE WRITTEN CANCELLATION. THERE IS A \$20 TRAVEL AGENT FEE FOR ANY VACATION REQUIRING A PLANE TICKET. THERE IS A \$30 CHARGE FOR ANY CHECK RETURNED FROM A BANK.

ALL AIRLINE PASSENGERS ARE REQUIRED TO SHOW A VALID (CURRENT, NOT EXPIRED) GOVERNMENT ISSUED ID AT THE TICKET COUNTER AND/OR GATE. PASSENGERS WITHOUT THIS MAY BE DENIED BOARDING! DUE TO STRICT GOVERNMENT REGULATIONS, THE NAME ON THE PLANE TICKET MUST MATCH EXACTLY THE TRAVELER'S GOVERNMENT ISSUED ID, SUCH AS A PASSPORT OR REAL ID (EITHER A PASSPORT OR REAL ID ARE REQUIRED FOR AIR TRAVEL AS OF OCTOBER 2021), AND MUST BE CURRENT, NOT EXPIRED. PLEASE DO NOT WAIT UNTIL THE LAST MINUTE TO APPLY FOR ONE. THE GUIDED TOUR, INC. WILL NOT BE ABLE TO ISSUE REFUNDS TO TRAVELERS WHO ARE DENIED BOARDING DUE TO NOT HAVING THE REQUIRED PHOTO IDENTIFICATION. PLEASE SCAN AND EMAIL OR MAIL A PHOTOCOPY OF YOUR PASSPORT OR REAL ID YOU WILL BE USING WHILE TRAVELING WITH THE GUIDED TOUR. BEGINNING IN OCTOBER OF 2021 YOU MUST HAVE A PASSPORT OR REAL ID TO FLY ANYWHERE IN THE UNITED STATES. NO REFUNDS WILL BE ISSUED FOR TRAVELERS THAT DO

NOT HAVE THE CORRECT IDENTIFICATION REQUIRED BY THE UNITED STATES GOVERNMENT (TSA). PLEASE CALL THE OFFICE IF YOU HAVE ANY QUESTIONS OR CONCERNS - 215-782-1370.

“ON WHEELS” TRIPS (PERSONS IN WHEELCHAIRS, VISUALLY CHALLENGED AND SLOW PACERS)

You will find that The Guided Tour, Inc. has certain trips designated as “ON WHEELS.” These vacations are geared for our travelers who require a slower pace and cannot handle 6-7 hours of walking a day; they may need a wheelchair for long distances, such as walking through a theme park (Disney’s Magic Kingdom, for instance) or use a wheelchair the majority of the time. Slow pace travelers do not have the stamina to keep up with our typical travelers and require a 1:1 staff to traveler ratio. Our wheelchair travelers MUST be able to transfer with assistance. We do provide a 1:1 staff to traveler ratio for travelers on our “ON WHEELS” trips, but if a traveler requires “total care” they must be accompanied by their own Personal Care Assistant (PCA). The cost of the vacation for the traveler and the PCA is reduced when the PCA accompanies the traveler. Every situation is unique, so please call our office to discuss the traveler and vacation desired. Please remember that many of our vacations require a great deal of walking and it is very important that we are aware of any situations which would impact a traveler having the best vacation possible.

Prior to every Guided Tour vacation, an application must be completed, and a photo attached to it. This form asks questions such as those related to prior vacation experiences, health and diet. It is important that this questionnaire be filled out honestly and completely. It is the responsibility of the traveler, his/her advocate or agency to fill out this form. The Guided Tour, Inc. reserves the right to refuse a traveler for a vacation without it. Any changes to the form must be reported to The Guided Tour, Inc. in writing at least 48 hours prior to vacation departure. The Guided Tour, Inc. reserves the right to return a traveler from a vacation at the traveler’s expense if the form submitted is misleading or incomplete. **PLEASE NOTE THAT THE MAJORITY OF OUR TRAVELERS FLY INDEPENDENTLY TO THE DESTINATION CITY WHERE GUIDED TOUR STAFF ARE WAITING TO GREET THEM AT THE GATE, AS THEY COME OFF THE PLANE.**

LIMITED LIABILITY

The staff of The Guided Tour, Inc. are prepared to lead a safe and enjoyable trip. As in many outdoor or travel experiences, risk to body or property may be present. Some trips may take place in a wilderness environment, an area without immediate available medical attention, or outside the United States. Participants, or the guardians or agents, enrolling on a trip do so at their own risk and release The Guided Tour, Inc. and its staff from liability for any harm to person or property that may occur. Participants may wish to inquire about specific tour dangers from The Guided Tour, Inc. prior to enrolment or departure and/or seek the advice of a physician. The Guided Tour, Inc. cannot assume responsibility for any medical expenses that may occur if the participant must receive medical care. Applicants are advised to secure their own medical insurance, although some insurance may not cover all situations in the United States or in a foreign country. Each traveler vacationing with The Guided Tour, Inc. (or in such situations, his/her guardian or court appointed representative) by his/her acceptance of the terms and conditions of this document, hereby agrees to save and hold harmless The Guided

Tour, Inc. from any claims, liability, costs or judgements arising out of negligent acts or omissions of any independent contractor as defined in the next paragraph.

The responsibility of The Guided Tour, Inc. as the vacation operator is limited to the negligent acts or admissions of The Guided Tour, Inc. its agents or employees. Those companies or individuals providing transportation, lodging, or other travel related services to The Guided Tour, Inc. are engaged as independent contractors only, and are not subject to the direction or control of The Guided Tour, Inc. Consequently, The Guided Tour, Inc. disclaims liability for the negligent acts or admissions of any such independent contractor.

Although it is an extremely rare occurrence, situations do arise in which a traveler's behavior becomes disruptive, unacceptable or threatening to the safety and enjoyment of other travelers on a Guided Tour vacation. If this does take place, we will return the traveler to his or her home as soon as possible and without a refund or, if possible, provide staffing at an additional fee. The traveler and/or responsible parties will be assessed whatever charges are incurred. As much as we dislike the idea of sending a traveler home, we believe it necessary because we cannot allow one traveler to ruin the vacation of all of our other travelers and risk our being welcome at a traveler destination in the future. If it is deemed by The Guided Tour, Inc. that the traveler cannot travel home unescorted the care provider is required to send a representative to escort the traveler home covering all additional expenses incurred. In addition, if a traveler becomes ill and cannot return home or requires hospitalization during a Guided Tour trip, it is the responsibility of the traveler's care provider to provide one on one care for the traveler, escort the traveler home, and cover all additional costs incurred by The Guided Tour, Inc. in relation to the traveler.

Unfortunately, our country is experiencing unprecedented expense due to the volatility of oil. The airline, tour, cruise, bus companies, etc. have responded by imposing "fuel surcharges" (Charges may vary by destination.) The Guided Tour has absorbed much of these increases but must bill our travelers for these charges. We appreciate your understanding.

Transportation is not included in the cost of the Atlantic City trips. Also, the following trips include transportation from Philadelphia only, where we will meet our travelers: NY, Dude Ranch, Philadelphia, Weekends in the Poconos, Cruises from Philadelphia and New York, Hershey/Amish and the Adult Resort. Travelers are welcome to call our office to arrange to fly into Philadelphia the night before any of our vacations.

IF YOU PLAN ON JOINING US ON A VACATION OUTSIDE THE USA, INCLUDING CRUISES, YOU MUST APPLY FOR YOUR PASSPORT NOW. IT MAY TAKE SOME TIME TO PROCESS.

PAYMENT PLANS CAN BE WORKED OUT WITH OUR OFFICE FOR TRAVELERS WHO MUST SPEND DOWN AND TRAVEL LATER. ALSO, MONTHLY PAYMENT PLANS CAN BE EASILY ARRANGED FOR THOSE PERSONS WHO NEED TO BUDGET FROM THEIR FIXED INCOMES.

Travelers from the West Coast & Alaska pay considerably lower fees for Hawaii, CA., Arizona and Las Vegas trips. Call for adjusted rates. Trips which include round-trip airfare are priced from Philadelphia. There may be a differential, usually very moderate, from other departure cities. A TRAVELER WHO SIGNS UP FOR A "REGULAR" VACATION WHO SHOULD BE ON AN "ON WHEELS" TRIP, RUNS THE RISK OF BEING CANCELED PRIOR TO THE TRIP DEPARTURE, BEING SENT HOME EARLY (AT THE TRAVELER'S EXPENSE) WITHOUT A REFUND OR BEING CHARGED THE "ON WHEELS" RATE IF WE CAN ACCOMODATE HIM OR HER.